



**John Deasy, Ph.D.**  
**Superintendent**

701 North Madison Street • Stockton, CA 95202  
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March 24, 2020

Dear SUSD Families and Students,

Stockton Unified is proud to offer a new Student Support Services Helpline for families and students during the COVID-19 school closure. The helpline will be available Monday through Friday from 8:00 AM to 3:30 PM. **If you have a medical or psychiatric emergency, please call 9-1-1.** Stakeholders who contact the helpline at 209-933-7111 will have access to speak directly to or leave a message for District Nurses, Elementary and High School Counselors, Mental Health Clinicians, and Child Welfare and Attendance staff. Any messages left will be returned as soon as possible. When dialing this number the following options are available:

**Option 1: Speak to a SUSD School Nurse**

Our professional Nurses are available to answer your medical questions and connect families to medical resources in the community. During class cancellation, Health Services will continue to outreach to families to update your child's emergency medical plans for identified health conditions, 504 Health Plans and assist families to prepare for your TK-K child's documentation for the upcoming 2020-2021 school year. You may also email nurses at: [nurses@stocktonusd.net](mailto:nurses@stocktonusd.net).

**Option 2: Speak to a SUSD School Counselor**

School Counselors are available to provide virtual services to our students and families during the class cancellation. Families in Transition and Unaccompanied Youth can also leave a message or email the School Counseling or Student Records Departments at [counselor@stocktonusd.net](mailto:counselor@stocktonusd.net). Please regularly check for additional information and updates at the SUSD School Counselors page at <https://www.stocktonusd.net/Page/12155>.

**Option 3: Speak to a SUSD Mental Health Clinician**

Mental Health and Behavior Support Services will be available to answer questions and provide guidance for accessing community resources during class cancellation. Students receiving school-based mental health services prior to the class cancellation will be contacted by a Mental Health Clinician regarding available telehealth services. In addition, please regularly check for additional information and updates, strategies and resources at the SUSD Mental Health and Behavior Support Services page at: [www.stocktonusd.net/MHBSSS](http://www.stocktonusd.net/MHBSSS).

**Option 4: Leave a message for SUSD Child Welfare and Attendance Department**

Child Welfare and Attendance is available to answer questions regarding Truancy Outreach, Social Service Case Management, Expulsions, Home Hospital Instruction, County referrals, and 504 Coordination. You may email [CWA@stocktonusd.net](mailto:CWA@stocktonusd.net) and we will respond within 24 hours.



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Stockton Unified is committed to keeping our students, families, and staff informed throughout the COVID-19 pandemic. For more information on the district's response to COVID-19, please visit our website at [www.stocktonusd.net/COVID-19](http://www.stocktonusd.net/COVID-19).

Thank you,

Dr. John E. Deasy, Superintendent