



**Dr. Shelley Spessard, Director**  
**Marketing and Communication**

701 North Madison Street • Stockton, CA 95202  
(209) 933-7025 • Fax (209) 933-7071

BOARD OF EDUCATION  
AngelAnn Flores  
Candelaria Vargas  
Cecilia Mendez  
Kathleen Garcia Lange  
P. Luntao Maria  
Mendez Scot McBrian

Dr. John E. Deasy  
Superintendent

**FOR IMMEDIATE RELEASE**

March 24, 2020

Contact: Shelley Spessard, (209)933-7035 ext. 2064, [sspessard@stocktonusd.net](mailto:sspessard@stocktonusd.net)

## **SUSD Launches Student Support Services Helpline**

(Stockton, CA) – Stockton Unified is proud to offer a new Student Support Services Helpline for families and students during the COVID-19 class cancellation. The helpline will be available Monday through Friday from 8:00 AM to 3:30 PM at 209-933-7111. Stakeholders who contact the helpline will have access to speak directly to or leave a message for District Nurses, Elementary and High School Counselors, Mental Health Clinicians, and Child Welfare and Attendance staff. Any messages left will be returned as soon as possible.

**If stakeholders are having a medical or psychiatric emergency, they should call 9-1-1.**

- Our professional Nurses are available to answer medical questions and connect families to medical resources in the community. During class cancellation, Health Services will continue to outreach to families to update emergency medical plans for identified health conditions, 504 Health Plans and assist families to prepare for your TK-K child’s documentation for the upcoming 2020-2021 school year. Families may also email nurses at: [nurses@stocktonusd.net](mailto:nurses@stocktonusd.net).
- School Counselors are available to provide virtual services to our students and families. Families in Transition and Unaccompanied Youth can also leave a message or email the School Counseling or Student Records Departments at [counselor@stocktonusd.net](mailto:counselor@stocktonusd.net). Please regularly check for additional information and updates at the [SUSD School Counselors page](#).
- Mental Health and Behavior Support Services will be available to answer questions and provide guidance for accessing community resources. Students receiving school-based mental health services prior to the class cancellation will be contacted by a Mental Health Clinician regarding available telehealth services. In addition, please regularly check for additional information and updates, strategies and resources on the [SUSD Mental Health and Behavior Support Services page](#).
- Child Welfare and Attendance is available to answer questions regarding Truancy Outreach, Social Service Case Management, Expulsions, Home Hospital Instruction, County referrals, and 504 Coordination. You may email [CWA@stocktonusd.net](mailto:CWA@stocktonusd.net) and the team will respond within 24 hours.

Stockton Unified will continue to monitor the development of COVID-19 (coronavirus) and will plan accordingly, in partnership with local, state, and federal health and government officials. For the most accurate, up-to-date information from SUSD regarding the pandemic, please check the District website at [www.stocktonusd.net/COVID-19](http://www.stocktonusd.net/COVID-19).

###